



5 Things to know about Attend Anywhere

1 Attend Anywhere is an encrypted web-based platform that enables healthcare staff to offer video consultations to patients. This is done as part of 'business as usual' day-to-day operations within an established clinical workflow.

2 Attend Anywhere puts focus on safety and convenience to patients/services users supporting physical distancing in addition to reduction to travel time and associated costs. It is a private and secure service for patients with pre-arranged appointment times where patients are brought to a virtual waiting room. Feedback from service users has been very positive.

3 Where clinically appropriate multiple clinicians or family members can participate on a call. Documents can be screen shared with a patient during the call. Virtual waiting rooms are created and healthcare staff are linked to waiting areas which are specific to their usual place of work or type of service.

4 Where a service has examined their readiness for virtual clinics including their workflow processes, SOPs and hardware resources they can apply for an Attend Anywhere licence. Sample documents are available on our webpages. Licence application is through the Telehealth Lead in each CHO/Hospital.

5 Licences need to be activated within two weeks so it is important that staff are ready before applying. AA user training is available online, click on the link on our webpage using Google Chrome browser. It is useful to complete training close to receipt of your licence.

More Information:

For more information on Virtual Health please click [here](#)

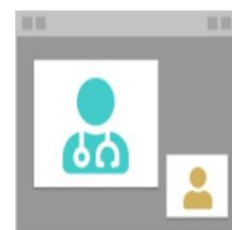
Additional workflow supports and training information available on [eHealth Ireland](#)



Patient arrives...



Waits in a private room...



Clinician joins them