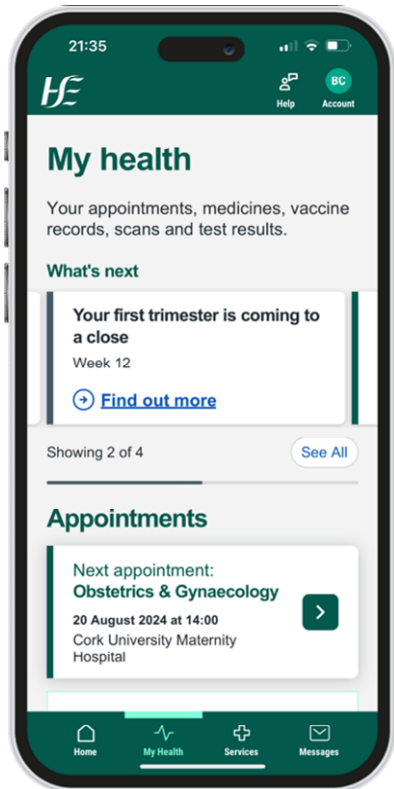# HSE app

The HSE app is a new digital health service from the HSE that will give our patients secure personalised access to their health information, hospital appointments, medical cards and more.

It seamlessly combines various aspects of the healthcare system into one user-friendly and secure application.

In many ways, it's your health service in your pocket – putting your health, in your hands.

Digital Health Strategic Implementation Roadmap

The Health Service Executive (HSE) is spearheading a transformative journey to integrate digital technologies into Ireland's healthcare system. This strategic roadmap outlines the vision, principles, and initiatives needed to create a patient-centered, digitally enabled environment.

Scan the QR Code for more information or go to:

www.about.hse.ie/publications/ digital-for-care/

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#digitalforcare2023

DIGITAL FOR CARE

Transforming Healthcare

for a Better Future

Core Principles

The roadmap is built on six strategic principles

Patient as an Empowered Partner: Patients gain greater control over their health information.

Workforce and Workplace: A digitally skilled workforce with the right tools to enhance care delivery and efficiency.

Digitally Enabled and Connected Care: Seamless integration of Healthdata to support coordinated, evidence-based care.

Data-Driven Services: Enhanced data access and analytics for better resource management and patient outcomes.

Digital Health Ecosystem and Innovation: Fostering innovation and collaborations across the healthcare ecosystem.

Secure Foundations and Digital Enablers: Ensuring robust governance, security, and infrastructure.

Virtual Wards

A Virtual Ward is a safe and efficient alternative to bedded care enabled by technology. Virtual Wards support patients who would otherwise be in hospital to receive acute care, monitoring, and treatment in their own home, thus preventing avoidable hospital admissions, or supporting early discharge.

"Virtual wards have evolved from pressures healthcare systems face in unscheduled care, pressures which increased during the pandemic" - HSE chief clinical officer Dr Colm Henry. For some patients, monitoring by clinical teams who harness technology can offer a safe and preferable alternative to inpatient hospital care. It enables individuals to take an active role in managing their health and well-being.

"The biggest benefit for me was that I could relax at home again because I live on my own." - Mary DeCourcy a user of the Virtual Ward Service

Strategic Initiatives

To achieve these principles, 48 strategic initiatives have been identified, prioritised, and are being implemented over a six-year period.

These initiatives include:

- A HSE Health app
- Virtual Wards
- Implementation of Electronic Health Records (EHRs)
- Development of a National Shared Care Record
- Expansion of telehealth services
- Establishment of digital health innovation hubs

Key Benefits The implementation of this roadmap will:
- Empower patients with access to real-time health information
- Enhance care coordination and safety
- Improve healthcare efficiency and reduce costs
- Support a resilient and responsive healthcare system

Next Steps The HSE is committed to ongoing investment and collaboration with stakeholders to ensure the successful implementation of this digital transformation, driving towards a future where healthcare is accessible, efficient, and centered around the needs of patients.