

## Monthly Statistics and Graphs for Healthmail, secure clinical email



September 2017

Author: Karina Hull

### 1. Registration Statistics

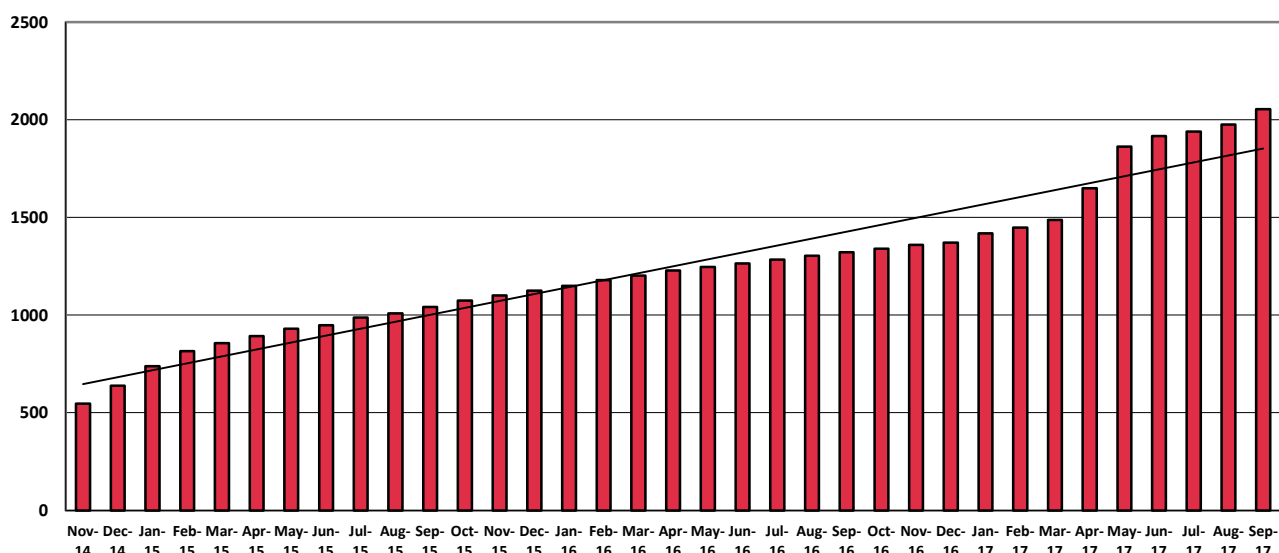


Figure 1 Healthmail User Registrations by month

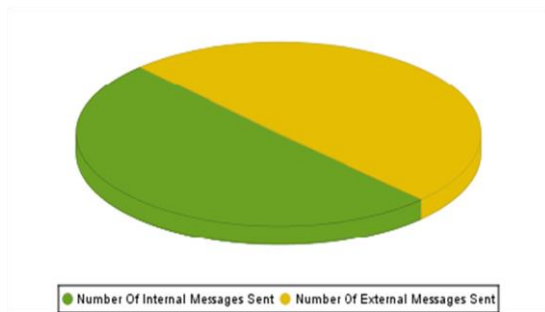
Month	Registered Users
November 2014	547
December 2014	639
January 2015	739
February 2015	815
March 2015	856
April 2015	893
May 2015	930
June 2015	948
July 2015	988
August 2015	1,009
September 2015	1,042
October 2015	1,074
November 2015	1,101
December 2015	1,125
January 2016	1,149
February 2016	1,179

March 2016	1,202
April 2016	1,228
May 2016	1,246
June 2016	1,264
July 2016	1,284
August 2016	1,304
September 2016	1,322
October 2016	1,340
November 2016	1,360
December 2016	1,371
January 2017	1,419
February 2017	1,447
March 2017	1,487
April 2017	1,649
May 2017	1,863
June 2017	1,917
July 2017	1,940
August 2017	1,976
	2,054

Table 1 Registered users of Healthmail by month

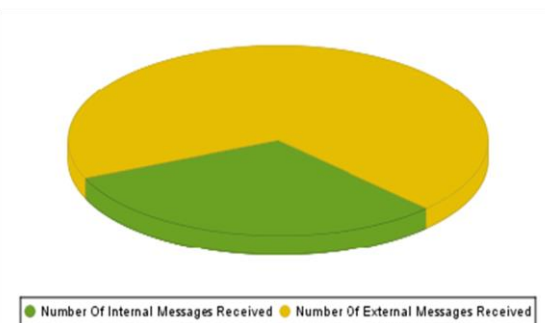
Total number of Pharmacy accounts by end of August is 393.  
 Total number of Healthmail mailboxes, including support staff and generic practice accounts is 2095.

## 2. Messages Sent and Received



Number Of Messages Sent	Number Of Internal Messages Sent	Number Of External Messages Sent
3674	1855	1819

Figure 2 Analysis of Sent Messages this month



Number Of Messages Received	Number Of Internal Messages Received	Number Of External Messages Received
5985	1859	4126

Figure 3 Analysis of Received Messages this month

<b>Month</b>	<b>Number of Messages Sent</b>	<b>Number of Messages Received</b>	<b>Total Messages</b>
November 2014	1,735	1,318	3,053
December 2014	1,637	1,276	2,913
January 2015	1,408	1,836	3,244
February 2015	1,977	1,852	3,829
March 2015	1,204	2,491	3,695
April 2015	1,118	2,345	3,463
May 2015	1,330	2,387	3,717
June 2015	3,450	2,775	6,225
July 2015	1,539	3,879	5,418
August 2015	1,289	3,246	4,535
September 2015	2,820	3,627	6,447
October 2015	2,996	4,134	7,130
November 2015	2,180	5,272	7,452
December 2015	2,013	4,345	6,448
<b>Total 2015</b>	<b>23,324</b>	<b>38,189</b>	<b>61,603</b>
January 2016	6,010	7,178	13,188
February 2016	2,199	5,258	7,457
March 2016	2,133	4,814	6,947
April 2016	2,841	6,238	9,079
May 2016	2,791	6,453	9,244
June 2016	2,609	7,409	10,018
July 2016	3,829	5,559	9,388
August 2016	2,785	5,992	8,777
September 2016	2,457	6,419	8,876
October 2016	2,401	4,650	7,051
November 2016	4,060	6,211	10,271
December 2016	2,183	4,788	6,971
<b>Total 2016</b>	<b>36,298</b>	<b>70,969</b>	<b>107,269</b>
January 2017	5,663	8,040	13,703
February 2017	5,001	6,976	11,977
March 2017	3,277	5,610	8,887
April 2017	2,832	4,754	7,586
May 2017	8,687	10,730	19,417
June 2017	3,211	4,847	8,058
July 2017	3,187	5,047	8,234
August 2017	3,665	5,284	8,949
September 2017	3,674	5,985	9,659

Table 2 Total messages sent and received each month

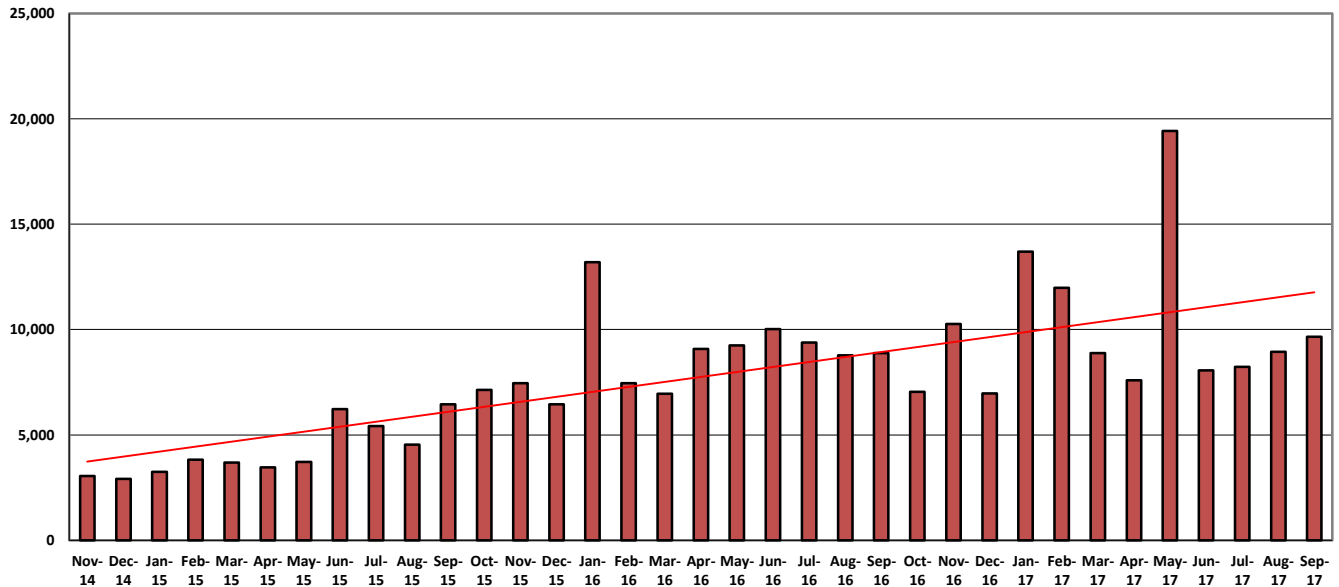


Figure 4 Total messages sent and received each month

### 3. Notifications and Mass Mailings

Month	Notifications sent
January 2016	1
February 2016	0
March 2016	0
April 2016	0
May 2016	0
June 2016	0
July 2016	1
August 2016	0
September 2016	0
October 2016	0
November 2016	1
December 2016	0
January 2017	2
February 2017	1
March 2017	0
April 2017	0
May 2017	3
June 2017	0
July 2017	0
August 2017	0
September 2017	0

Table 3 Number of notifications or mass mailings sent each month

### 4. Volume of Data Transmitted

Month	Volume of Messages in MB
November 2014	483
December 2014	718
January 2015	1,215
February 2015	1,485
March 2015	1,826

April 2015	1,539
May 2015	1,714
June 2015	1,815
July 2015	2,202
August 2015	1,959
September 2015	2,364
October 2015	4,241
November 2015	3,935
December 2015	2,380
<b>Total 2015</b>	<b>26,675</b>
January 2016	5,391
February 2016	4,810
March 2016	4,831
April 2016	5,873
May 2016	5,978
June 2016	6,748
July 2016	6,588
August 2016	5,992
September 2016	7,057
October 2016	6,393
November 2016	7,653
December 2016	5,260
<b>Total 2016</b>	<b>72,574</b>
January 2017	8,640
February 2017	8,302
March 2017	10,305
April 2017	8,079
May 2017	13,909
June 2017	10,783
July 2017	9,817
August 2017	14,275
September 2017	14,964

Table 4 Total sent and received message traffic by volume in MB

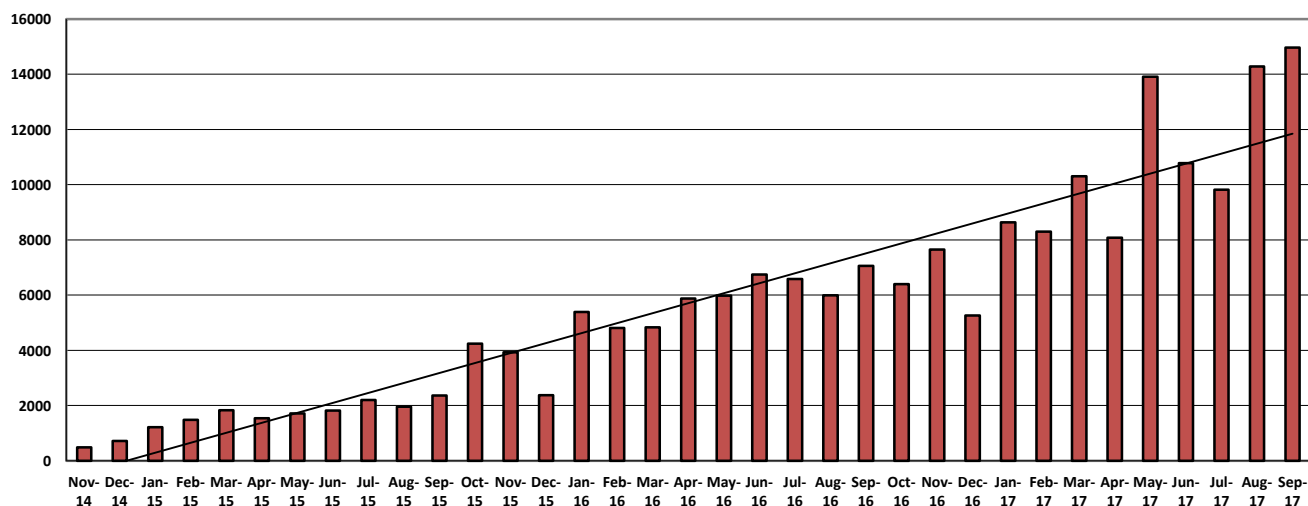


Figure 4 Total volume of messages sent and received in MB

## 5. Healthmail Access Methods

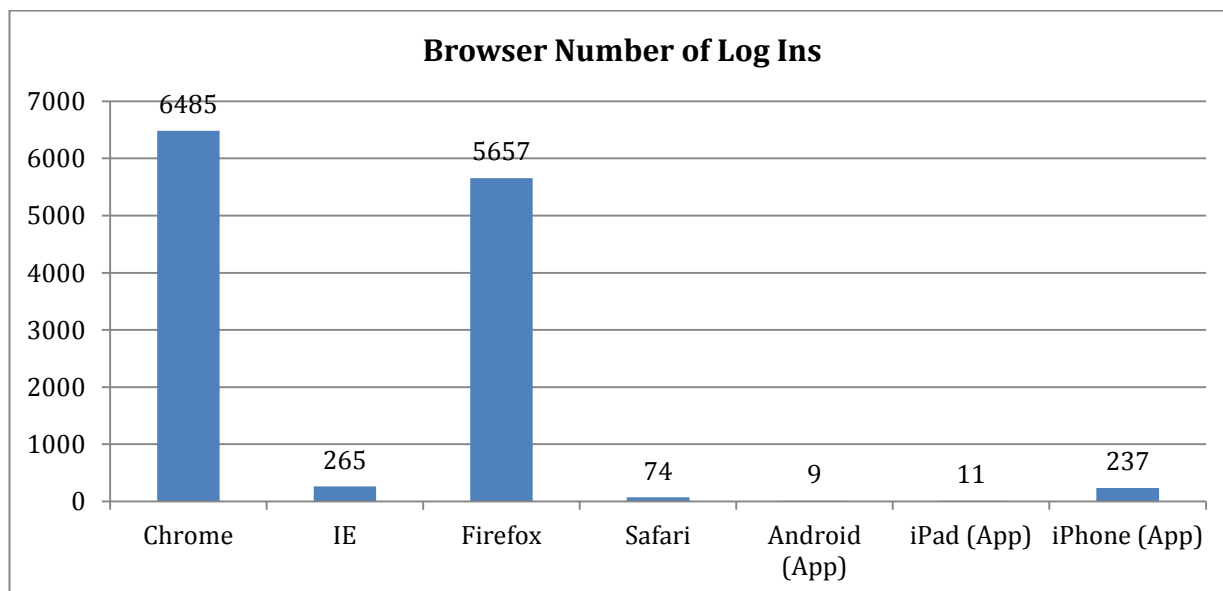
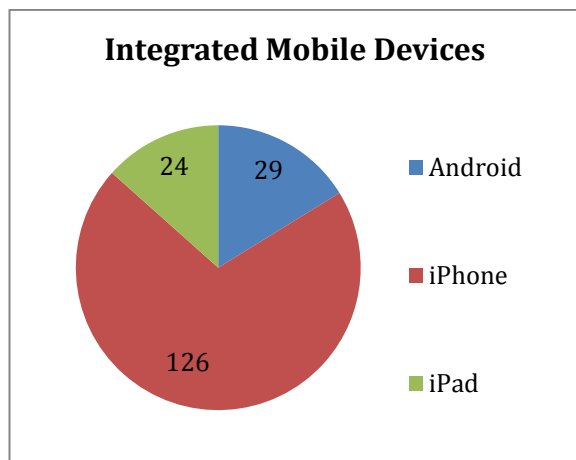


Figure 6 Number of browser logins across all devices

Month and Year	Total Browser Log Ins (all devices)
November 2014	1,466
December 2014	3,155
January 2015	2,855
February 2015	4,266
March 2015	4,983
April 2015	4,231
May 2015	4,869
June 2015	5,884
July 2015	6,334
August 2015	4,804
September 2015	5,855
October 2015	6,492
November 2015	6,943
December 2015	6,223

January 2016	7,678
February 2016	8,700
March 2016	8,588
April 2016	8,887
May 2016	9,272
June 2016	8,784
July 2016	8,934
August 2016	9,510
September 2016	9,050
October 2016	8,318
November 2016	9,381
December 2016	7,475
January 2017	9,615
February 2017	9,718
March 2017	11,530
April 2017	10,045
May 2017	11,929
June 2017	11,238
July 2017	11,916
August 2017	12,513
September 2017	12,738

Table 5 Total browser logins by month

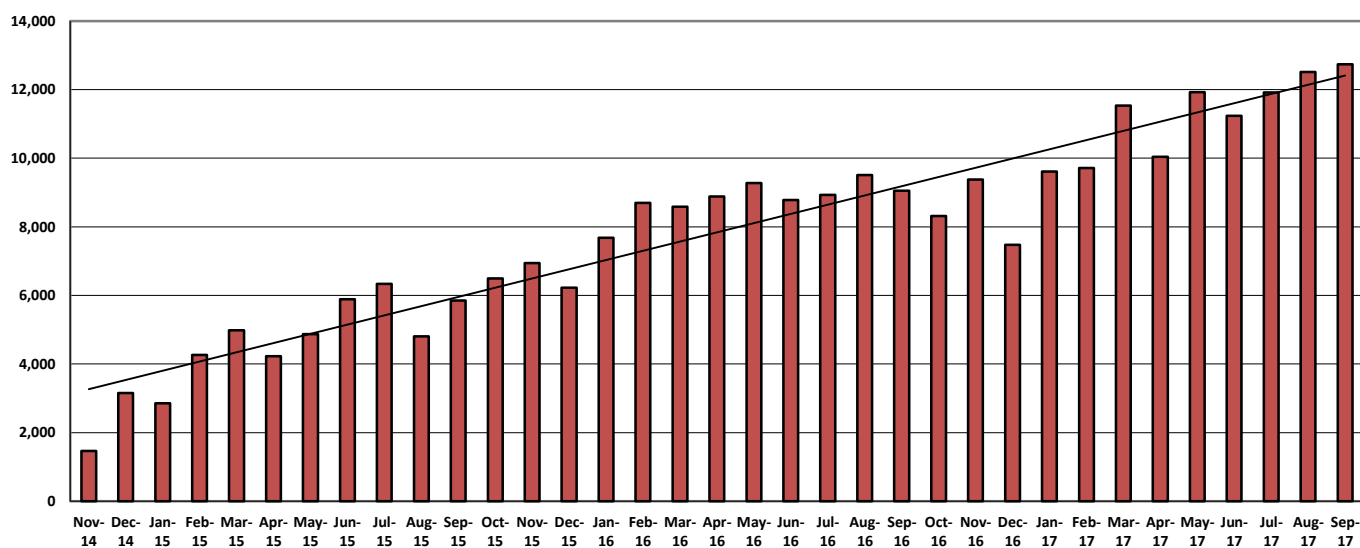


Figure 7 Total browser activity, logins per month

Healthmail is a service of the Primary Care Directorate of the HSE, managed by eHealth Ireland and supported by the Department of Health, Irish Congress of General Practitioners and the Irish Pharmacy Union.