

Monthly Statistics and Graphs for Healthmail, secure clinical email



June 2018

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1. Accounts Created

| Month | GP | GP Support | Community Pharmacy | Nursing Home |
|---------------|-----|------------|--------------------|--------------|
| June 2018 | 166 | 74 | 113 | 61 |
| May 2018 | 186 | 108 | 392 | 156 |
| April 2018 | 130 | 59 | 239 | 43 |
| March 2018 | 77 | 34 | 133 | 1 |
| February 2018 | 67 | 33 | 39 | |
| January 2018 | 45 | 18 | 22 | |

Table 1 Accounts created this month by user group

2. Mailbox Statistics

| Month | GP | GP Support | Community Pharmacy | Nursing Home | Service Admin | Total |
|---------------|------|------------|--------------------|--------------|---------------|-------|
| June 2018 | 2186 | 607 | 1506 | 261 | 9 | 4569 |
| May 2018 | 2021 | 535 | 1392 | 200 | 9 | 4157 |
| April 2018 | 1832 | 428 | 1005 | 44 | 7 | 3316 |
| March 2018 | 1705 | 377 | 772 | 1 | 7 | 2861 |
| February 2018 | 1628 | 343 | 639 | | 8 | 2618 |
| January 2018 | 1561 | 310 | 600 | | 8 | 2479 |

Table 2 Mailbox totals by user group

3. Historical User Statistics (Nov 2014 - Dec 2017)

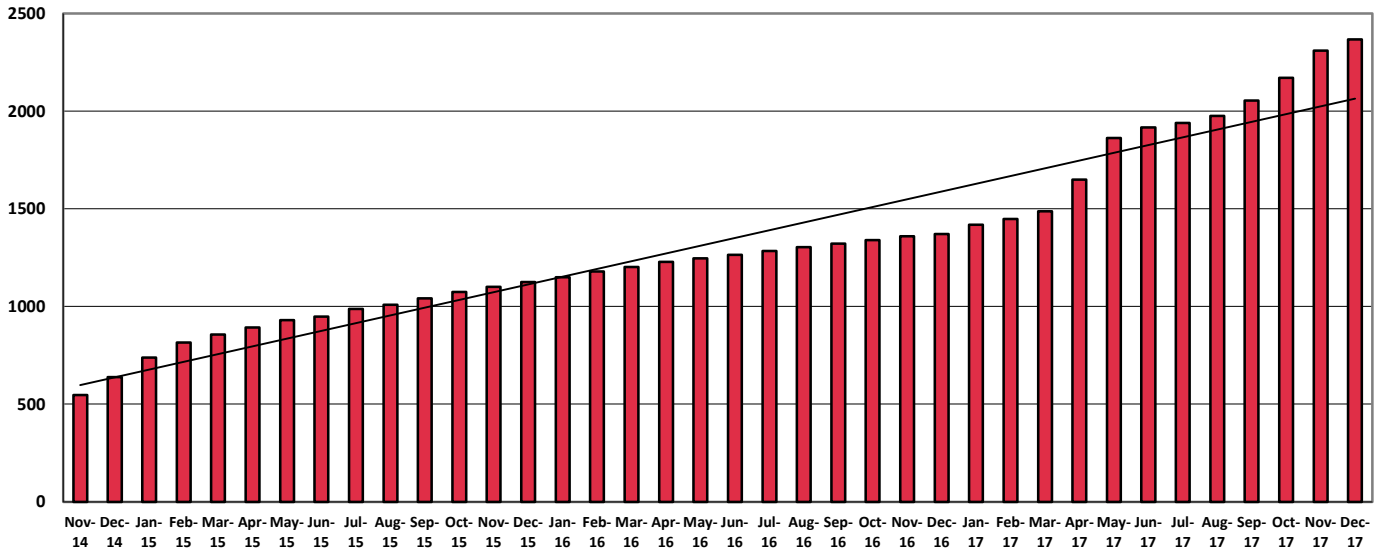


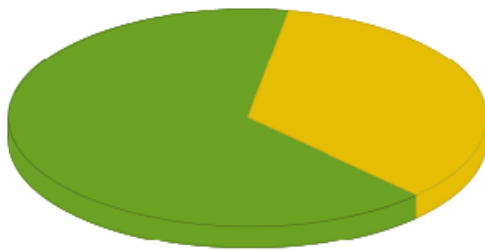
Figure 1 Healthmail users by month (historical)

| Month | Number of Users |
|----------------|-----------------|
| November 2014 | 547 |
| December 2014 | 639 |
| January 2015 | 739 |
| February 2015 | 815 |
| March 2015 | 856 |
| April 2015 | 893 |
| May 2015 | 930 |
| June 2015 | 948 |
| July 2015 | 988 |
| August 2015 | 1,009 |
| September 2015 | 1,042 |
| October 2015 | 1,074 |
| November 2015 | 1,101 |
| December 2015 | 1,125 |
| January 2016 | 1,149 |
| February 2016 | 1,179 |
| March 2016 | 1,202 |
| April 2016 | 1,228 |
| May 2016 | 1,246 |
| June 2016 | 1,264 |
| July 2016 | 1,284 |
| August 2016 | 1,304 |
| September 2016 | 1,322 |
| October 2016 | 1,340 |
| November 2016 | 1,360 |
| December 2016 | 1,371 |
| January 2017 | 1,419 |
| February 2017 | 1,447 |
| March 2017 | 1,487 |
| April 2017 | 1,649 |
| May 2017 | 1,863 |

| | |
|----------------|-------|
| June 2017 | 1,917 |
| July 2017 | 1,940 |
| August 2017 | 1,976 |
| September 2017 | 2,054 |
| October 2017 | 2,171 |
| November 2017 | 2,309 |
| December 2017 | 2,367 |

Table 4 Healthmail users by month (Historical)

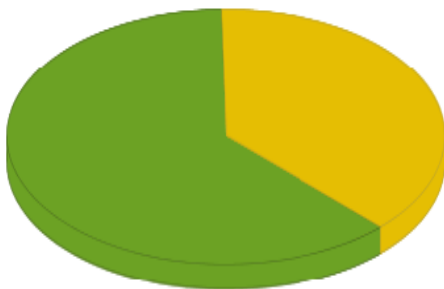
3. Messages Sent and Received



● Number Of Internal Messages Sent ● Number Of External Messages Sent

| Number Of Messages Sent | Number Of Internal Messages Sent | Number Of External Messages Sent |
|-------------------------|----------------------------------|----------------------------------|
| 40878 | 26659 | 14219 |

Figure 2 Analysis of Sent Messages this month



● Number Of Internal Messages Received ● Number Of External Messages Received

| Number Of Messages Received | Number Of Internal Messages Received | Number Of External Messages Received |
|-----------------------------|--------------------------------------|--------------------------------------|
| 42856 | 26661 | 16195 |

Figure 3 Analysis of Received Messages this month

| Month | Number of Messages Sent | Number of Messages Received | Total Messages |
|---------------|-------------------------|-----------------------------|----------------|
| Total 2014 | 3,372 | 2,594 | 5,966 |
| Total 2015 | 23,324 | 38,189 | 61,603 |
| Total 2016 | 36,298 | 70,969 | 107,269 |
| January 2017 | 5,663 | 8,040 | 13,703 |
| February 2017 | 5,001 | 6,976 | 11,977 |
| March 2017 | 3,277 | 5,610 | 8,887 |
| April 2017 | 2,832 | 4,754 | 7,586 |
| May 2017 | 8,687 | 10,730 | 19,417 |

| | | | |
|-------------------|---------------|---------------|----------------|
| June 2017 | 3,211 | 4,847 | 8,058 |
| July 2017 | 3,187 | 5,047 | 8,234 |
| August 2017 | 3,665 | 5,284 | 8,949 |
| September 2017 | 3,674 | 5,985 | 9,659 |
| October 2017 | 4,155 | 6,410 | 10,565 |
| November 2017 | 6,851 | 8,981 | 15,832 |
| December 2017 | 3,337 | 5,216 | 8,553 |
| <i>Total 2017</i> | <i>53,540</i> | <i>77,880</i> | <i>131,420</i> |
| | | | |
| January 2018 | 4,800 | 6,539 | 11,339 |
| February 2018 | 6,297 | 8,387 | 14,684 |
| March 2018 | 5,772 | 7,554 | 13,326 |
| April 2018 | 8,659 | 10,476 | 19,135 |
| May 2018 | 21,355 | 22,349 | 43,704 |
| June 2018 | 40,878 | 42,856 | 83,734 |

Table 5 Total messages sent and received each month

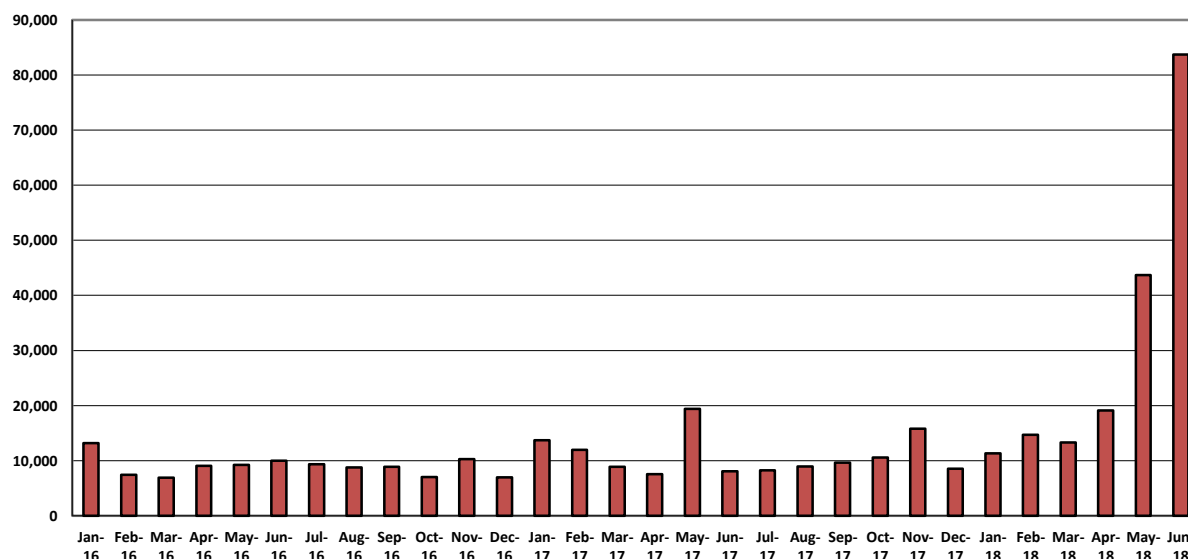


Figure 4 Total messages sent and received each month

4. Notifications and Mass Mailings

| Month | Notifications sent |
|----------------|--------------------|
| January 2017 | 2 |
| February 2017 | 1 |
| March 2017 | 0 |
| April 2017 | 0 |
| May 2017 | 3 |
| June 2017 | 0 |
| July 2017 | 0 |
| August 2017 | 0 |
| September 2017 | 0 |
| October 2017 | 0 |
| November 2017 | 1 |
| December 2017 | 0 |
| January 2018 | 0 |
| February 2018 | 0 |
| March 2018 | 0 |

| | |
|------------|---|
| April 2018 | 0 |
| May 2018 | 0 |
| June 2018 | 0 |

Table 6 Number of notifications or mass mailings sent each month

5. Volume of Data Transmitted

| Month | Volume of Messages in MB |
|----------------|--------------------------|
| Total 2014 | 1,201 |
| Total 2015 | 26,675 |
| Total 2016 | 72,574 |
| January 2017 | 8,640 |
| February 2017 | 8,302 |
| March 2017 | 10,305 |
| April 2017 | 8,079 |
| May 2017 | 13,909 |
| June 2017 | 10,783 |
| July 2017 | 9,817 |
| August 2017 | 14,275 |
| September 2017 | 14,964 |
| October 2017 | 14,505 |
| November 2017 | 19,827 |
| December 2017 | 11,148 |
| Total 2017 | 144,554 |
| January 2018 | 16,113 |
| February 2018 | 22,127 |
| March 2018 | 19,176 |
| April 2018 | 30,410 |
| May 2018 | 51,834 |
| June 2018 | 74,973 |

Table 7 Total volume of messages sent and received in MB

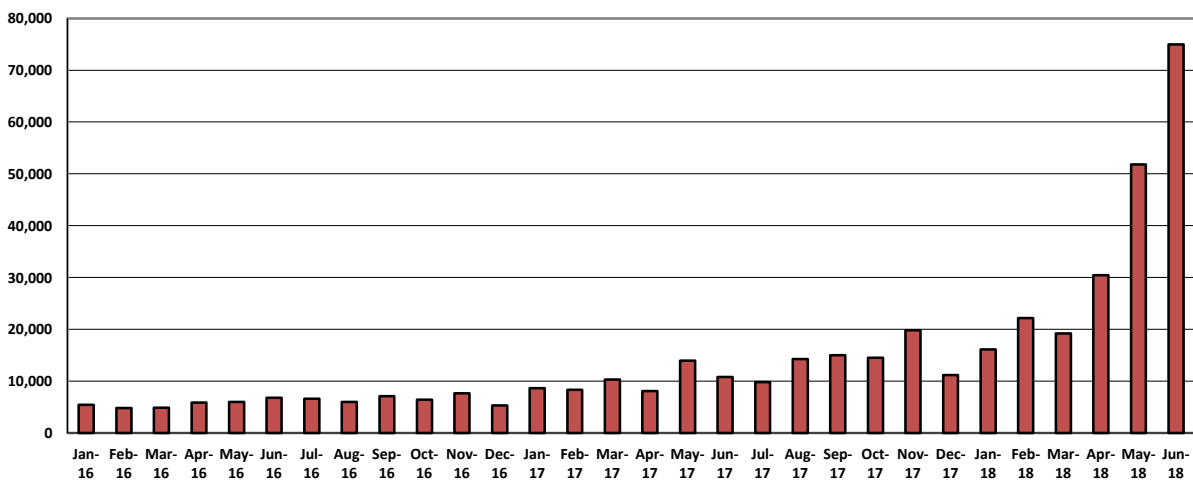


Figure 5 Total volume of messages sent and received in MB

6. Healthmail Access Methods

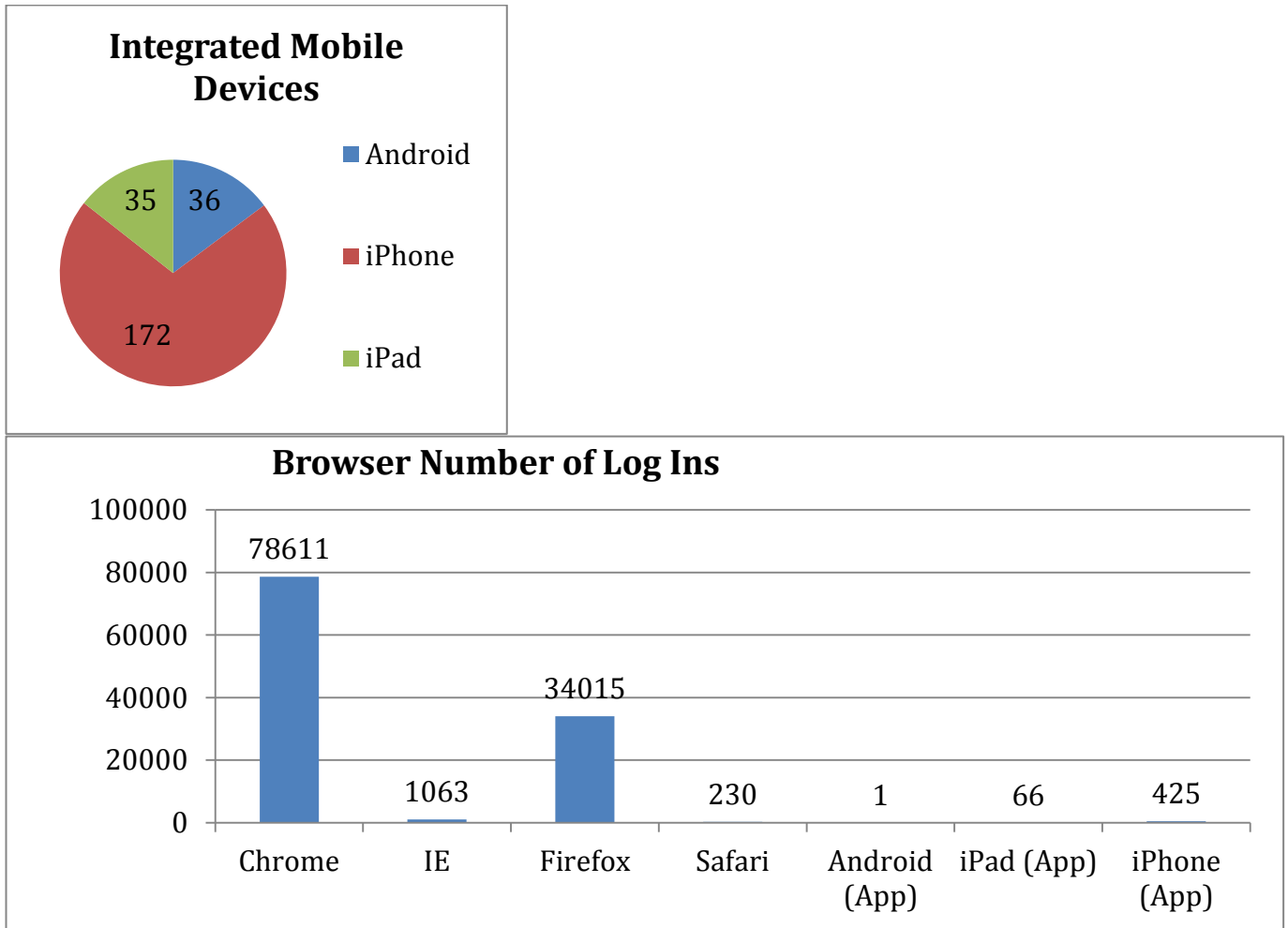


Figure 6 Number of logins across all devices

| Month and Year | Total Browser Log Ins (all devices) |
|----------------|-------------------------------------|
| January 2016 | 7,678 |
| February 2016 | 8,700 |
| March 2016 | 8,588 |
| April 2016 | 8,887 |
| May 2016 | 9,272 |
| June 2016 | 8,784 |
| July 2016 | 8,934 |
| August 2016 | 9,510 |
| September 2016 | 9,050 |
| October 2016 | 8,318 |
| November 2016 | 9,381 |
| December 2016 | 7,475 |
| January 2017 | 9,615 |
| February 2017 | 9,718 |
| March 2017 | 11,530 |
| April 2017 | 10,045 |
| May 2017 | 11,929 |
| June 2017 | 11,238 |

| | |
|----------------|---------|
| July 2017 | 11,916 |
| August 2017 | 12,513 |
| September 2017 | 12,738 |
| October 2017 | 13,405 |
| November 2017 | 15,457 |
| December 2017 | 12,914 |
| January 2018 | 17,341 |
| February 2018 | 19,413 |
| March 2018 | 20,692 |
| April 2018 | 29,453 |
| May 2018 | 67,196 |
| June 2018 | 114,411 |

Table 8 Total browser logins by month

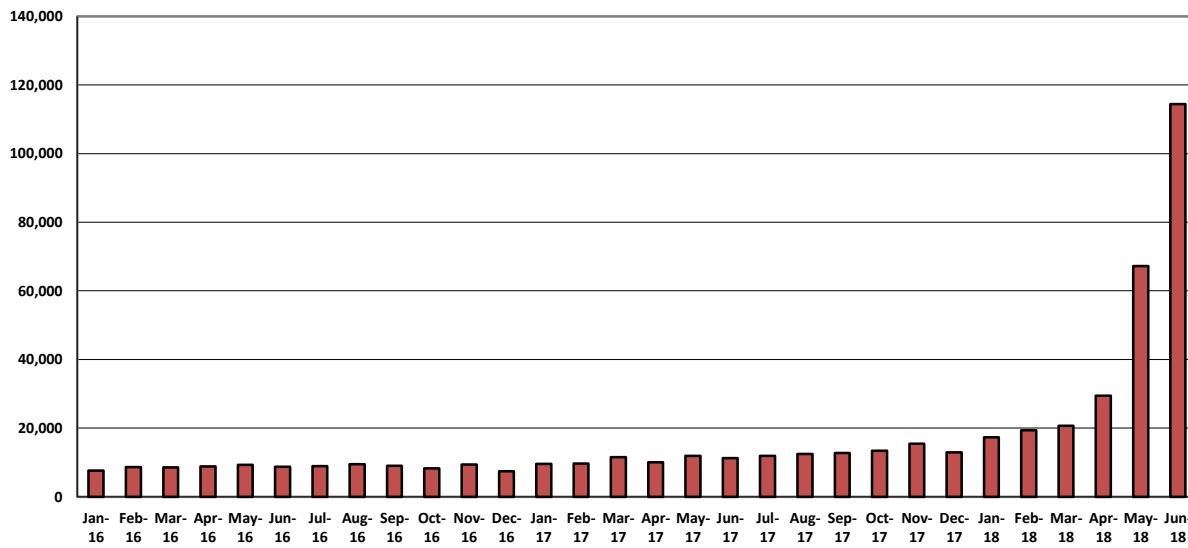


Figure 7 Total browser logins per month

Healthmail is a service of the Primary Care Directorate of the HSE, managed by eHealth Ireland and supported by the Department of Health, Irish College of General Practitioners, the Irish Pharmacy Union and Nursing Homes Ireland.